

16. PROCESSING OF PERSONAL DATA

16.1. The commitment of the Chamber of Commerce and Industry of Romania (CCIR) to protection of personal data.

Your trust in our services and staff is one of our key concerns. To this end, in order to offer you the best possible experience, we focus on continuously improving our entire activity.

CCIR is aware of how important your personal data is, and undertakes to keep it private and secure. For this reasons, it is important that we adopt an integrated approach to provision of information about the processing of your personal data in these Terms and Conditions.

The Chamber of Commerce and Industry of Romania (CCIR) is a non-governmental, independent, not-for-profit organization of public utility, duly incorporated as legal entity, which represents, supports and defends the general interests of the Romanian business community, and aims to advance and develop industry, trade, services and agriculture in line with the demands of the market economy; it was established and has been operating under Law no. 335/2007 on the chambers of commerce in Romania.

CCIR - the Chamber of Commerce and Industry of Romania has its registered office in Bucharest, b-dul Octavian Goga nr. 2, Sector 3, CCIR Business Center, tax code RO 2842250, email: ccir@ccir.ro, bank account RO31 RZBR 0000 0600 0240 7957, opened with Raiffeisen Bank România S.A.,

CCIR respects the privacy of all our customers and visitors of our websites, and shall treat/process personal data with utmost care, subject to appropriate technical and organizational conditions.

CCIR processes the personal data received either directly from you, as data subjects, or indirectly in the business/contractual relations performed and/or in the fairs/events organized by CCIR and/or in the premises of CCIR Business Center.

Personal data is collected either only with your agreement/permission, when this is offered knowingly, freely and at your own initiative, or at the request of CCIR, for instance, in our of the online forms applied, being the online contact form, the online service order form, etc., by subscribing to the newsletter (of course, only if you opted to receive these newsletters, by participating in raffles and competitions, or by filling in data in the account registration form on one of CCIR's websites, etc.

The use of this website, as well as of other websites of CCIR by you is subject to these provisions, as well as the General Terms of CCIR.

If you do not agree to any of the terms of these Terms and Conditions, then you should neither use any of our websites, nor provide us with your personal data. Some services may be conditioned by provision of your personal data.

CCIR shall not process your personal data unless this is required for attainment of the purposes below, and in observance of the data security and privacy measures.

16.2. What personal data is CCIR processing?

Personal data processing means any operation or set of operations that is carried out on your personal data with automated or non-automated means, such as: collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, blocking, erasure destruction or archiving;

To access the websites of CCIR, you do not have to provide any personal data.

To carry out its statutory duties and pursue its current business, including performance of contracts, as well as to enforce the legal provisions, including those concerning protection of natural persons with regard to the processing of personal data and the free movement of such data (domestic legislation and Community-EU law), CCIR may ask for certain personal data.

To this end, CCIR shall process, among others, the following personal data: name and first name, phone/fax, domicile/residence address, email, profession, employer, IP address, bank account no., card expiry date, CVV2/CVC2 code, etc.

16.3. Who are the data subjects?

The (data) subjects the data of whom may be processed by CCIR, for the exclusive purposes above, are:

- Natural persons who are (current, former or potential) customers of CCIR, visitors, general public, legal or conventional representatives/proxies thereof;
- Representatives/proxies/business contacts (current, former or potential business/contractual partners, exhibitors, co-exhibitors, organizers, co-organizers, vendors, service providers, tenants, etc.) and those of public authorities/institutions.

16.4. Consequences of refusing to provide personal data

You, as data subject, are required to provide complete, updated and accurate data.

In order to be able to offer you the specific services of CCIR, you will be required to provide the personal data needed for provision of the respective services, but any refusal to provide such data may render impossible provision of the services of CCIR.

When you acquire a service provided by CCIR, as well as when you take part on the fairs/events/exhibitions organized by CCIR, we will collect personal data in connection with provision of the respective services. Furthermore, as visitor of the CCIR Business Center, we will collect personal data (image, data processed via video surveillance systems, etc.) to fulfil our statutory duties and pursue our current business (legitimate interest).

16.5. By reading these provisions, and/or signing any document whereby personal data is provided to CCIR, or by providing personal data in view of accessing the services of CCIR or participating in/acquiring tickets for/payment the participation fee for participation in the events organized by CCIR or in the CCIR Business Center, data subjects are informed of and/or give their express consent (agree) to the processing of personal data in accordance with the legal provisions on protection of natural persons with regard to the processing of personal data and the free movement of such data (domestic legislation and Community-EU law).

When the data processing is no longer required for provision of the service, or performance of a statutory obligation, and there is no other legitimate interest of CCIR, data subject may object to such processing or may withdraw their previously given consent, such refusal being effective for the future. For instance, Data Subjects may withdraw their consent to the processing of data for marketing purposes at any time and without being required to provide reasons therefor. Once the consent withdrawal request has been addressed, the data subject shall no longer receive commercial information about the events/fairs/services offered by CCIR.

16.6. Which are the purposes of collecting personal data?

- Fulfilment of the statutory duties of CCIR;
- Organization of fairs, exhibitions, and other specialized events;
- Performance of the business/contractual activity of CCIR;
- Drawing up invoices for, and collecting the consideration of the services offered by CCIR;
- Marketing, promotion, advertising of competitions, advertising lotteries, including submission of general or customized commercial offers; development and improvement of the services;
- Operational management;
- Management of the customer relations; commercial communication with customers/vendors by any means of communication;
- Compliance with the applicable legal provisions;
- Communication with public or of public interest bodies/authorities/institutions;
- Audit and inspection/supervisory activities;
- Archiving, statistical purposes;
- Debt collection/recovery of outstanding debts;
- Settlement of disputes, enforcement of court orders/judgments or arbitral awards, etc.

CCIR shall treat all information collected from you as confidential, and shall not share this with third parties (except for organizers/co-organizers of events organized by CCIR or in the CCIR Business Center, and/or business partners, as defined below) without your express and prior consent.

16.7. Who are the recipients of your personal data?

The data recipients may be the very (data) subjects who provided the personal data, as follows:

- Natural persons who are (current, former or potential) customers of CCIR, visitors, general public, legal or conventional representatives/proxies thereof (for performance of the business/contractual relations);
- Exhibitors, co-exhibitors, organizers, co-organizers, tenants, vendors, providers and other legal entities which are business/contractual partners of CCIR, public authorities/institutions;

Recipients (other than the data subjects) of the data may also be:

- Central and local public authorities, judicial authorities, police, prosecutor's office (within the limits of the legal provisions and/or further to express requests), banking company, bailiffs, insurers and reinsurers, market research organizations (for statistical purposes), etc.

Privacy of the personal data shall be ensured by CCIR, and this shall not be provided to any other third parties than the ones listed hereunder.

16.8. Processing of personal data for promotional (marketing) purposes

The personal data provided by the data subjects (such as: name and first name, email address, fax and mobile phone/landline no.) may be processed by CCIR in observance of their rights, in particular the right to information and objection, for the following purposes: marketing (including direct marketing), competitions, advertising lotteries, commercial communications for the services of CCIR, including those developed together with a partner of CCIR via any means of communication, including via electronic communication services. The personal data provided by data subjects may be used for promotional (marketing) purposes and for the products and services of other partners of CCIR, in observance of the rights of the data subjects.

When CCIR intends to use your data for direct marketing purposes (further to an option of the data subjects in this respect), the data subjects will be informed in advance thereof. Data subject may exercise their right to prevent such processing by ticking the respective boxes in the forms/documents used to collect personal data.

Irrespective of the situation, if you want to terminate the processing by CCIR of your personal data, we can expressly ask us to end any processing whatsoever thereof. Furthermore, if you do not want to receive newsletters or information materials from CCIR anymore, you can opt-out by using the "Unsubscribe" button.

16.9. In your relation with CCIR, pursuant to the applicable legal provisions, you have the following rights: right of access, right to rectification, right to erasure, right to restriction of processing, right to data portability, and right to object and automated individual decision-making.

16.10. Duration of the personal data processing

To achieve the indicated purpose, CCIR shall process the personal data throughout the entire duration of its activities, until the data subject or the legal representative thereof expresses the right to object/erasure (unless CCIR processes the personal data under a legal obligation or proves a legitimate interest). After the end of personal data processing for the purposes of its collection, if the data subject or the legal representative thereof does not express the right to object/erasure, pursuant to the law, this data shall be archived by CCIR during the period of time set out under the internal procedures of CCIR and/or shall be destroyed.

16.11. What safeguards are applied to protect your personal data?

To achieve the indicated purpose, CCIR shall process the personal data throughout the entire duration of performance of its duties, until the data subject or the legal representative thereof expresses the right to object/erasure (unless CCIR processes the personal data under a legal obligation or proves a legitimate interest). After the end of personal data processing for the purposes of its collection, if the data subject or the legal representative thereof does not express the right to object/erasure, pursuant to the law, this data shall be archived by CCIR during the period of time set out under the internal procedures of CCIR and/or shall be destroyed.

To prevent the unlawful use of personal data, as well as any potential abuses, we apply security methods and technologies, together with appropriate policies and work procedures, in order to protect the personal data collected.

However, full security of the data sent via Internet can never be guaranteed. While CCIR deploys its best efforts to have the personal data protected, the security of the data sent to the websites of CCIR cannot be absolutely guaranteed. Any data transmission shall be at the risk of the data subjects. Once the personal data has been received, CCIR applies strict safety procedures and measures against unlawful or unauthorized use, destruction, accidental loss or disclosure of personal data.

Security of banking data.

For card payments (for instance, only acquisition of tickets), the transactions will be supported by the online payment solutions offered by third authorized parties in relation with CCIR. To remove the risk that the personal data ends up in possession of, and is used abusively/unlawfully by unauthorized persons, the third parties authorized in the relation with CCIR guarantee the lawfulness and security of the personal data (card number, expiry date, etc.) and of the IT systems used.

16.12. Conditions for transfers of personal data outside the EU and the European Economic Area

The transfers of data outside the EU and the European Economic Area are only possible subject to the conditions laid down under the specific domestic and EU legislation on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

16.13. Which are your rights?

By reading this document, the Data Subjects have been informed of their rights, pursuant to the applicable legal provisions, namely: right of access, right to rectification, right to erasure, right to restriction of processing, right to data portability, and right to object and automated individual decision-making. Furthermore, when processing is based on consent, the data subjects have the right to withdraw their consent at any time by written request sent to CCIR, subject to the applicable legislation, without affecting the lawfulness of processing based on consent before its withdrawal.

Similarly, the data subjects have the right to object at any time, free of charge and without providing reasons to processing of personal data for direct marketing purposes using, if applicable, the unsubscribe function included in the marketing materials.

For all the other purposes, the data subjects have the right to object at any time and free of charge to processing of the personal data provided to CCIR, indicating the data and purpose considered, but only on grounds relating to their particular situation, unless CCIR demonstrates compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject or for the establishment, exercise or defence of legal claims. In case of an ungrounded objection, CCIR is entitled to continue processing the respective data.

By reading this document, the data subjects have learned of and acknowledge the fact that the personal data provided to CCIR is decisive for accessing of the services offered by CCIR and/or performance of the business/contractual relations.

Where the data subjects, either directly or by representative, exercise the abovementioned rights in a manifestly unfounded or excessive manner, in particular because of their repetitive character, CCIR may either:

- charge a reasonable fee taking into account the administrative costs of providing the information or communication or taking the action requested; or
- refuse to act on the request.

Furthermore, when the data subjects, either directly or by representative, exercise the right to object in a manifestly unfounded or excessive manner, in particular because of their repetitive character, CCIR is entitled to deem the Contract concluded with the CCIR Customer terminated by operation of the law, without further formalities or any court intervention, except for prior notice.

To exercise these rights, you may approach the Data Protection Officer of CCIR with a written request, dated and signed, to the email address: dpo@ccir.ro or the following mailing address: b-dul Octavian Goga nr. 2, CCIR Business Center, District 3, Bucharest.

This request shall have enclosed a legible copy of the applicant's ID.

Furthermore, the data subjects have to lodge a complaint with a supervisory authority and bring up legal actions.

16.14. These provisions may be subject to amendments from time to time. We urge you to check out these provisions at every use of the websites of CCIR, in order to be permanently updated therewith. By accessing the websites of CCIR or using the services of CCIR via the indicated websites after making of such amendments, the new provisions will be deemed accepted.